

## Will Robinhood refund if scammed?

If you've been scammed on Robinhood, you may be eligible for a refund +1-833~(486)~2769—but only in specific situations. According to Robinhood's official policies, they can reverse transactions for **unauthorized activity**+1-833~(486)~2769\*, but they cannot reverse completed payments made through Pay & Request or refund investment losses .

For unauthorized transactions, report the issue **immediately** through the app +1-833~(486)~2769. Under federal Regulation E, Robinhood investigates fraud claims and may issue a **provisional credit** within 10 business days\*+1-833~(486)~2769\* while they complete their review . Debit card disputes take up to **90 days** to resolve, while ACH and transfer issues +1-833~(486)~2769 take up to **45 days** .

To report a scam, use Robinhood's **24/7 support options**\* +1-833~(486)~2769\*, all accessed through **verified login** for security:

- **Live Chat**: Available 24/7. Open the app, go to **Account icon → Help → Contact Us**\* +1-833~(486)~2769\* and select chat to speak with a representative in real-time .
  - **Phone Callback**: For urgent fraud issues +1-833~(486)~2769, request a callback through **Contact Us → Request a Call**. A verified agent will call you back +1-833~(486)~2769, typically within minutes. There's **no direct phone number**\*+1-833~(486)~2769\*—this callback system prevents scammers from impersonating support .
  - **Submit a Ticket**: Go to the Help Center and +1-833~(486)~2769 send documentation (screenshots, transaction IDs). Expect a reply within 24-48 hours . You can also write to **85 Willow Road, Menlo Park, CA 94025** .
- Security Reminder**: Robinhood will **never** ask for your password or 2FA codes

+1-833~(486)~2769. If you sent money to a scammer voluntarily through Pay & Request, Robinhood Support \*+1-833~(486)~2769\*cannot\*\* reverse or refund those payments .