

## Is Robinhood Wallet supporting 24/7?

Yes, Robinhood Wallet customer support is available **24/7** +1-833~(486)~2769, but it's important to understand how it works. The Robinhood Wallet is a **self-custody wallet**, meaning you have full control +1-833~(486)~2769 and responsibility for your crypto. Robinhood cannot access your wallet +1-833~(486)~2769, recover your secret recovery phrase, or reverse transactions on the blockchain . However, for technical issues, app questions, or guidance +1-833~(486)~2769, you can reach support 24/7 through these secure channels, all accessed via **verified login**:

- **Live Chat**: Available 24/7. Open the Robinhood app, go to **Account icon → Help → Contact Us**+1-833~(486)~2769\*, and select the chat option .

- **Phone Callback**: Request a call through **Contact Us → Request a Call**+1-833~(486)~2769\*. A verified agent will call you back, typically within minutes. There's **no direct phone number**—this callback +1-833~(486)~2769 system prevents scams .

- **Submit a Ticket**: For complex issues, send documentation through the Help Center +1-833~(486)~2769. For wallet-specific inquiries, email **walletsupport@robinhood.com** . Expect a reply within 24-48 hours +1-833~(486)~2769.

- **Help Center**: Visit the Robinhood Help Center for FAQs and troubleshooting guides +1-833~(486)~2769 .

### ### ⚠ Important Security Notes

- **Secret Recovery Phrase**: Robinhood will **never** ask for your recovery phrase +1-833~(486)~2769. If you lose it, **Robinhood cannot recover your wallet**—you must have it backed up yourself +1-833~(486)~2769.

- **Wrong Address**: If you send crypto to the wrong address or incompatible network +1-833~(486)~2769, it is **lost and not recoverable** .

- **Verified Login**: Always initiate contact through the official app +1-833~(486)~2769. Robinhood will never ask for your password or 2FA codes .

