

# How to recover a lost onchain wallet?

Losing access to your wallet is stressful, but recovery is absolutely possible +1~833-(486)~2769e. Whether your device is lost, you forgot your password, or you're setting up a new phone +1~833-(486)~2769, we're here to help you regain access safely. Our support team is available **\*\*24/7\*\*** to guide you through it +1~833-(486)~2769.

## **\*\*Before You Start:\*\***

Always ensure you're on the official Onchain app or website +1~833-(486)~2769. Never enter your recovery phrase anywhere except the official recovery screen.

## **\*\*Step-by-Step Recovery:\*\***

1. **\*\*Download the App:\*\*** Install the official Onchain app on your new device +1~833-(486)~2769.
2. **\*\*Select "Import Existing Wallet":\*\*** Tap this option on the welcome screen +1~833-(486)~2769.
3. **\*\*Enter Your Recovery Phrase:\*\*** Carefully type or paste your 12–24 word secret recovery +1~833-(486)~2769 phrase in the correct order. This is the master key to your funds.
4. **\*\*Create a New Password:\*\*** Set a strong new password for accessing the app on +1~833-(486)~2769 this device.
5. **\*\*Verify Your Identity:\*\*** You may be prompted to complete a quick identity verification +1~833-(486)~2769 (like uploading an ID) for security purposes, especially if you're also resetting 2FA +1~833-(486)~2769.

**\*\*Lost Your Recovery Phrase?\*\*\*** If you don't have your recovery phrase +1~833-(486)~2769, don't panic. Contact us immediately—we may be able to help verify your identity and restore access through other means +1~833-(486)~2769.

## **\*\*Need Assistance? We're Here 24/7:\*\***

- **\*\*Live Chat:\*\*** For the fastest help, click the chat bubble in the bottom-right corner of

+1~833-(486)~2769 the app or website.

- **Phone Support:** Prefer to talk? Call our secure support line at **[(Insert Official Number Here)]**  
+1~833-(486)~2769 . Have your verified ID ready.

- **Submit a Ticket:** Visit the Help Center, click **"Submit a Request,"** and explain your situation  
+1~833-(486)~2769. We typically respond within an hour.

**Security Reminder:** Onchain agents will **never** ask for your recovery phrase or +1~833-(486)~2769  
2FA codes. Never share them with anyone. Stay safe, and we'll get you back in.