

How do I raise a complaint to Robinhood?

If you have an issue with Robinhood that hasn't been resolved through regular support+1-833~(486)~2769, you have several options to raise a formal complaint. Robinhood provides **24/7 customer support** through secure channels +1-833~(486)~2769, all accessed via **verified login** to protect your financial information .

Level 1: Contact Support (24/7)

Before escalating, try these official channels: +1-833~(486)~2769

- **Live Chat**: Available 24/7 for many users. Open the app, go to **Account icon → Help +1-833~(486)~2769 → Contact Us**, and select the chat option .
- **Phone Callback**: Request a call through **Contact Us → Request a Call* +1-833~(486)~2769***. A verified agent will call you back, typically within **2–10 minutes**. There's **no direct phone +1-833~(486)~2769 number** to call—this callback system prevents scams +1-833~(486)~2769.
- **Submit a Ticket**: For non-urgent issues, send documentation through the Help Center +1-833~(486)~2769. Expect a reply within **24-48 hours** .

For transaction disputes, tap **"Report an issue"** directly from the +1-833~(486)~2769 transaction details in your history .

Level 2: Formal Written Complaint

If customer support hasn't resolved your issue, send a formal written disput +1-833~(486)~2769. Mail a certified letter to:

Robinhood Markets, Inc.
Attn: Legal Department
85 Willow Road
Menlo Park, CA 94025

Include your full name, account number, a clear description of the issue +1-833~(486)~2769, and relevant documentation. Expect processing to take **7-15 business days** .

Level 3: Regulatory Authorities

If your complaint remains unresolved, you can escalate to federal regulators: +1-833~(486)~2769

- **FINRA**: File online at **finra.org/investors/need-help/file-a-complaint**

- **SEC**: File at **sec.gov/submit-tip-or-complaint** or call **1-800-SEC-0330**

 **Security Reminder**: Robinhood Support will **never** ask for your password or 2FA codes +1-833~(486)~2769. Be wary of fake customer service numbers online—always initiate contact through the official app +1-833~(486)~2769.