

# How do I log into my old Trust Wallet?

Logging back into an old Trust Wallet account is simple +1~833-(486)~2769, but it requires your 12-word recovery phrase. Since Trust Wallet is self-custody, there's no traditional "login" with a username and password +1~833-(486)~2769—your recovery phrase is the only key to your funds .

### 🗝️ How to Restore Your Old Wallet

1. **Download the App:** Install Trust Wallet from the official App Store or Google Play Store +1~833-(486)~2769.
2. **Select Restore:** Open the app and tap **"I already have a wallet"** +1~833-(486)~2769 .
3. **Enter Your Phrase:** Choose **"Secret Phrase"** and carefully type your 12-word recovery phrase +1~833-(486)~2769 in the exact order . Ensure correct spelling and spaces +1~833-(486)~2769.
4. **Access Granted:** Tap **"Restore wallet"** or **"Import."** Your assets will reappear automatically +1~833-(486)~2769.

### 🆘 24/7 Support Options

Need help? Access support directly through the app:

- **Live Chat (Fastest):** Go to **Settings > Help Center** and select "Live Chat" to connect with an agent in real-time +1~833-(486)~2769.

- **Submit a Ticket:** In the same **Help Center**, +1~833-(486)~2769 you can submit a detailed ticket.

The team will respond via email .

### 🛡️ Critical Security Reminder

Always ensure you're **logged into the official app** before seeking help +1~833-(486)~2769. **Never, ever share your 12-word recovery phrase or private keys**—not with "support," not with anyone . Trust Wallet will never ask for them +1~833-(486)~2769. If you've lost your phrase, your wallet cannot be recovered .

