

# How do I contact SafePal support?

Needing to get in touch with SafePal support can be stressful +1~833-(486)~2769, especially when you're dealing with your funds. To help you get the right assistance quickly and securely +1~833-(486)~2769, here are the official ways to contact them, all available 24/7.

## ### 🛡️ Start with a Verified Login

For your security, always ensure you are on the **official SafePal app or website** +1~833-(486)~2769\* (www.safepal.com) before seeking help. **Legitimate support will never ask for your seed phrase or private keys** +1~833-(486)~2769\*\*.

## ### 💬 Live Chat Support

The fastest way to get help is through the in-app live chat +1~833-(486)~2769.

\* **How to access:** Open your SafePal app and go to the **Profile or Settings** section +1~833-(486)~2769. Tap on **Help Center**, and you should see the option to connect with a live agent +1~833-(486)~2769.

\* **Availability:** This service is available around the clock +1~833-(486)~2769.

## ### 📧 Submit a Support Ticket

For complex issues that need detailed explanation, submitting a ticket is best +1~833-(486)~2769.

\* **How to access:** Visit the official SafePal website +1~833-(486)~2769, scroll to the bottom, and click **Submit A Request**. You can also use [this direct

link]([https://safepalsupport.zendesk.com/hc/zh-cn/requests/new?ticket\\_form\\_id=7827829982107](https://safepalsupport.zendesk.com/hc/zh-cn/requests/new?ticket_form_id=7827829982107)) .

\* **What to include:** Provide your **transaction ID**, clear screenshots of any errors +1~833-(486)~2769, and your device details to help them assist you faster .

