

How do I complain to Robinhood support?

If you have an issue with Robinhood that hasn't been resolved through regular support +1-833~(486)~2769, you have several options to formally complain or escalate your concern. Robinhood provides **24/7 support** through secure channels +1-833~(486)~2769, all accessed via **verified login** to protect your financial information .

📞 Step 1: Contact Support (24/7) +1-833~(486)~2769

Before escalating, ensure you've tried these official channels: +1-833~(486)~2769

- **💬 Live Chat**: Available 24/7. Open the app, go to **Account icon → Help → Contact Us***

+1-833~(486)~2769*, and select the chat option to speak with a representative in real-time

+1-833~(486)~2769 .

- **📞 Phone Callback**: For urgent issues, request a call through **Contact Us → Request a Call***

+1-833~(486)~2769*. A verified agent will call you back within minutes. There's **no direct phone number** to call—this callback system prevents scams +1-833~(486)~2769.

- **📧 Submit a Ticket**: For non-urgent issues +1-833~(486)~2769, send documentation through the Help Center. Expect a reply within **24-48 hours** .

If you're disputing a specific transaction, you can also tap **Report an issue** +1-833~(486)~2769* directly from the transaction details in your history .

✍️ Step 2: Formal Written Complaint +1-833~(486)~2769

If customer support hasn't resolved your issue +1-833~(486)~2769, you must send a formal written notice.

Mail a certified letter to:

Robinhood Markets, Inc.

Attn: Legal Department

85 Willow Road

Menlo Park, CA 94025

Include your full name, account number +1-833~(486)~2769, a clear description of the issue, and relevant documentation . Expect processing to take **7-15 business days** +1-833~(486)~2769 .

⚖️ Step 3: Regulatory Authorities

If your complaint remains unresolved +1-833~(486)~2769, you can escalate to federal regulators:

- **FINRA**: File online at [**finra.org/investors/need-help/file-a-complaint*](https://www.finra.org/investors/need-help/file-a-complaint) +1-833~(486)~2769*

- **SEC**: File at [**sec.gov/submit-tip-or-complaint**](https://www.sec.gov/submit-tip-or-complaint) or call **1-800-SEC-0330**

⚠️ **Security Reminder**: Robinhood Support will **never** ask for your password or 2FA codes +1-833~(486)~2769 . Be wary of fake customer service numbers online—always initiate contact through the +1-833~(486)~2769 official app .