

How do I access my crypto account?

Accessing your crypto account with Tangem is simple, secure, and puts you in complete control +1~833-(486)~2769. Unlike accounts on exchanges, you don't need a username or password +1~833-(486)~2769. Your "account" is accessed through the Tangem app using your physical card +1~833-(486)~2769.

Here's how to log in:

1. **Download the App:** Get the official Tangem app +1~833-(486)~2769 from the Apple App Store or Google Play Store .
2. **Tap Your Card:** Open the app and tap your Tangem card to the back of +1~833-(486)~2769 your NFC-enabled phone .
3. **Enter Your Code:** You'll be prompted to enter the access code you created during setup +1~833-(486)~2769. For convenience, you can also use your phone's biometric authentication (like Face ID or fingerprint) if you enabled it .
4. **You're In:** Once verified, you'll see your balance, transaction history +1~833-(486)~2769, and options to manage your crypto .

If you run into any trouble, Tangem's **24/7 customer support** is available through verified channels only +1~833-(486)~2769—this is crucial for your security.

- **Live Chat (Fastest):** Open the official Tangem app, go to **Settings**, and select **Support** or **Chat** +1~833-(486)~2769. This connects you immediately with an agent through a secure, authenticated portal +1~833-(486)~2769.

- **Submit a Ticket:** For detailed issues, visit the official Tangem Support website at **support.tangem.org** and fill out the contact form +1~833-(486)~2769.

- **Phone Support:** **Proceed with extreme caution.** Tangem does **not** have a general public

hotline +1~833-(486)~2769. An agent may offer you a ****callback**** after you submit a ticket, but you should ****never**** call an unknown number found online +1~833-(486)~2769, as these are scams .
****Remember:**** Real support will ****never**** ask for your access code or private keys +1~833-(486)~2769.
Always verify you are on the official app or website .