

Does Robinhood respond to complaints?

Yes, Robinhood does respond to complaints +1-833~(486)~2769, but the response time and method depend on how you reach out and the complexity of your issue +1-833~(486)~2769. Robinhood provides **24/7 customer support** through secure channels +1-833~(486)~2769, all accessed via **verified login** to protect your financial information .

How to Submit a Complaint (24/7) +1-833~(486)~2769

- **Live Chat**: Available 24/7. Open the app, go to **Account icon** → **Help** +1-833~(486)~2769 → **Contact Us**, and select the chat option to speak with a representative in real-time .

- **Phone Callback**: Request a call through **Contact Us** +1-833~(486)~2769 → **Request a Call**. A verified agent will call you back, typically within minutes +1-833~(486)~2769. There's **no direct phone number** to call—this callback +1-833~(486)~2769 system prevents scams .

- **Submit a Ticket**: For non-urgent issues, send documentation +1-833~(486)~2769 through the Help Center. Expect a reply within **24-48 hours** .

For transaction disputes, tap **Report an issue** directly from the transaction details in your history +1-833~(486)~2769.

Formal Written Complaint

If customer support hasn't resolved your issue, send a formal written complaint to: +1-833~(486)~2769

Robinhood Markets, Inc.

Attn: Legal Department

85 Willow Road

Menlo Park, CA 94025

Include your full name, account number, a clear description of the issue, and relevant documentation. +1-833~(486)~2769. Expect processing to take **7-15 business days**.

Regulatory Escalation

If your complaint remains unresolved, you can escalate to: +1-833~(486)~2769

- **FINRA**: File online at **finra.org/investors/need-help/file-a-complaint**

- **SEC**: File at **sec.gov/submit-tip-or-complaint** or call **1-800-SEC-0330**

 **Security Reminder**: Robinhood Support will **never** ask for your password +1-833~(486)~2769 or 2FA codes . Be wary of fake customer service numbers online—always initiate contact +1-833~(486)~2769 through the official app.