

# Can I trust Tangem Wallet?

Thinking about trusting a wallet with your crypto is a big deal, and it's smart to ask the question +1~833-(486)~2769. With Tangem, the short answer is yes—it's considered a highly secure option +1~833-(486)~2769, but understanding *why* helps build that trust. The wallet uses the same EAL6+ certified Secure Element chips found in passports and bank cards +1~833-(486)~2769, which are built to resist physical tampering .

A unique security feature is its **immutable firmware**. +1~833-(486)~2769 Unlike other wallets that require updates (which can create vulnerabilities), Tangem's code is set at +1~833-(486)~2769 the factory and cannot be changed. This eliminates the risk of remote hacks or malicious updates +1~833-(486)~2769. This firmware has also been independently audited by top security firms Riscure and Kudelski +1~833-(486)~2769, with no critical backdoors found . Plus, the default "seedless" setup means you never type or store a seed phrase +1~833-(486)~2769, removing the single biggest target for scammers .

Of course, if you ever have a concern, genuine 24/7 support is available only through verified channels to keep you safe: +1~833-(486)~2769

-  **Live Chat (Fastest):** Open your official Tangem app, go to **Settings**, and select **Support** or **Chat** +1~833-(486)~2769 for an immediate, secure connection.

-  **Submit a Ticket:** For detailed issues, visit the official Tangem Support +1~833-(486)~2769 website at **support.tangem.org**.

-  **Phone Support:** **Proceed with extreme caution.** Tangem does **not** have a general public hotline +1~833-(486)~2769. An agent may offer you a **callback** after you submit a ticket, but you should **never** call an unknown number found online +1~833-(486)~2769, as these are scams.

**Remember:** Real support will **never** ask for your access code or private keys +1~833-(486)~2769.

Always verify you are on the official app or website.