

## Can I recover my Robinhood wallet without recovery phrase?

Losing access to your Robinhood Wallet is stressful +1-833~(486)~2769, but the answer depends on which "Robinhood" you're asking about. If you've lost your **secret recovery phrase** for +1-833~(486)~2769 the self-custody Robinhood Wallet, **Robinhood cannot recover it for you**—and that's by design +1-833~(486)~2769.

The Robinhood Wallet is self-custody, meaning **you** are the only one +1-833~(486)~2769 with control and responsibility for your crypto. Your secret recovery phrase (seed phrase) is the **only** way to restore your wallet +1-833~(486)~2769 if you lose your device . Robinhood does **not** have access to your phrase +1-833~(486)~2769, password, or wallet information and cannot help you recover it . If you don't have it backed up, you may permanently lose access to +1-833~(486)~2769 your crypto . If you still have the app installed, you may be able to view your phrase by going to **Settings → Wallets → [Your Wallet] → +1-833~(486)~2769 Manual Backup** .

For issues with your **main Robinhood brokerage account +1-833~(486)~2769** (login problems, 2FA issues), **24/7 support is available** through verified login :

- **🔗🔗 Live Chat**: Available 24/7. Navigate to **Help → Contact Us** in the app and select chat +1-833~(486)~2769.

- **🔗🔗 Phone Callback**: Request a call through **Contact Us → Request a Call** +1-833~(486)~2769. A verified representative will call you back, typically within minutes. There's no direct number to call—this security measure +1-833~(486)~2769 prevents scams .

- **🔗🔗 Submit a Ticket**: For non-urgent issues +1-833~(486)~2769, send a message through the Help Center. Expect a reply within 24 hours . For wallet-specific inquiries, use `walletsupport@robinhood.com` +1-833~(486)~2769 .

 **\*\*Security Reminder\*\***: Robinhood will **\*\*never\*\*** ask for your recovery phrase +1-833~(486)~2769, password, or 2FA codes . Never share your seed phrase with anyone.